

Division of Licensing and Protection

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Waterbury, VT 05671-2060

<http://www.dail.vermont.gov>

Survey and Certification Voice/TTY (802) 241-0480

Survey and Certification Fax (802) 241-0343

Survey and Certification Reporting Line: (888) 700-5330

To Report Adult Abuse: (800) 564-1612

February 24, 2017


Ms. Nancy Butryman, Manager
Heaton Woods
10 Heaton Street
Montpelier, VT 05602-2480

Dear Ms. Butryman:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on January 30, 2017. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,



Pamela M. Cota, RN
Licensing Chief

Division of Licensing and Protection

TITLE

(X6) DATE

STATE FORM

6899

OHLM11

If continuation sheet 1 of 2

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0297	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED C 01/30/2017
NAME OF PROVIDER OR SUPPLIER HEATON WOODS			STREET ADDRESS, CITY, STATE, ZIP CODE 10 HEATON STREET MONTPELIER, VT 05602		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
R165	Continued From page 1 unlicensed staff previously delegated by a former RN where correctly prepared, trained and demonstrated competency for the proper techniques for medication administration to include appropriate and necessary information related to residents's conditions, relevant medications and potential side effects. This failure has the potential to affect all residents of the home. Findings include: Per interview on the afternoon of 1/30/17 the RN/Administrator confirmed, s/he has accepted responsibility as the delegating nurse for the proper administration of medications by all 8 unlicensed staff employed at the RCH. Although s/he has not conducted a review of previous delegation training and/or assessed the competency of the present delegated unlicensed staff through review of policies & procedures, proper techniques and education, s/he is presently relying on previous delegation training completed by a former employee/RN. The RN/Administrator did state s/he had conducted observations of some staff doing a med pass, however there was no written evidence of this process.	R165	See Attached		

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Heaton Woods 10 Heaton Street, Montpelier, Vt. 05602

Provider's Plan of Correction

R165 V RESIDENT CARE AND HOME SERVICES

5.10 Medication Management

5.10 d Action Taken or Planned:

RN will Re- Delegate the current designated Med Techs to ensure proper technique for medication administration is being used. Current Med Techs will be given a pretest, then a modified medication course will be conducted as needed according to the results of the tests. Each Med Tech will be observed during at least one medication pass for competency and proper technique for medication administration.

Changes made to assure does not recur:

Current Med Techs will be given medication course, be observed for proper technique, during medication administration on at least two occasions (more if deemed necessary).

Monitoring to prevent recurrence:

All current and future Med Techs will be randomly reevaluated throughout the course of the year for Proper technique for medication administration with focus on all the essential points of medication administration being a part of the assessments. The DNS/ Designee will monitor medication passes and log results on a skills competency check list. The results will be kept in a file and a copy in the Med Tech's file.

11. There is already a process in place to communicate new orders, all orders are reviewed with the Med Tech's on duty personally by the nurses on duty. The Mars and or Tars are updated with any new orders and it is written in the communication book for the Med Techs to review. Going forward we will continue to provide the above information and will provide a copy of the new order in easy to understand language, with the new medications, changes in medication orders and side effects to watch for.

111. All PCA's are trained to report any differences in the residents every day, every shift. The Licensed Nurses follow up daily with all of the PCA's reports of concern and assess the Residents for the signs and symptoms reported. MD's are notified of any areas of concerns as well as family's as needed.

Dates Corrective Action will be completed:

This will be done on an ongoing basis. The Administrator/DNS will begin immediately with the Re-Delegation Process and complete the process by May 1, 2017.

POC
Accepted
J. J. J. J. J.
2/21/17